
DISPUTING AN EXCLUSION

ALL appeal requests **MUST** be submitted through mail or the online form within **FIVE** business days of banishment. Information such as reason, appealing, status, etc. **WILL NOT** be accepted verbally over the phone or in person.



Santa Rosa Rancheria Gaming Commission
ATTN: **EXCLUSION REINSTATEMENT**
PO BOX 668 Lemoore, CA 93245



<https://www.srrgc-nsn.gov/#Exclusions>

PLEASE THOROUGHLY READ THE TERMS OF BANISHMENT AND IMPORTANT TIMEFRAMES FOR DISPUTING AN EXCLUSION.



Santa Rosa Rancheria
Tribal Gaming Commission

17225 Jersey Ave Lemoore, CA 93245

(559) 924-6948

Office Hours: Mon. – Fri., 8am to 5pm, PST

ABOUT US

The Gaming Commission, in conjunction with the direction and intent of the Tribal Council, has established a comprehensive set of rules and regulations for the effective regulation of all gaming activities within the jurisdiction of the Tribe's standards known as the Santa Rosa Rancheria Tribal Gaming Commission Regulations (Gaming Regulations), in order to protect the Tribe's assets, maintain the integrity of the Tribe's gaming activities and provide for the health and safety of the gaming public, and the employees of the Tribe's gaming facilities.

YOUR RIGHTS & RESPONSIBILITIES

DISPUTING AN EXCLUSION



This guide is your written notification of the dispute process and your resolution rights. Please read thoroughly and note the important timeframes.

**YOU HAVE 5 DAYS TO
APPEAL A BANISHMENT**

IMPORTANT TIMEFRAMES

YOU HAVE:

5 DAYS to appeal this banishment. You must within five (5) working days, produce and send proper notification in writing, to the Santa Rosa Rancheria Gaming Commission (SRRGC) specifying the basis for your appeal in detail.

SRRGC HAS:

15 DAYS within fifteen (15) days of receiving proper notification, the SRRGC shall conduct a review of all matters **related to the ban or self-exclusion and prepare a written decision.**

ALL APPEAL REQUEST MUST BE SUBMITTED THROUGH MAIL OR THE ONLINE FORM.

TERMS OF BANISHMENT

TERMS OF BANISHMENT:

The excluded individual will waive any & all causes of action, known or unknown against the Santa Rosa Rancheria Tachi-Yokut Tribe (SRRTYT), Santa Rosa Rancheria Gaming Commission (SRRGC), & Business Entities of the Tribe, & any officer, employee, agent or representative of the Tribe, Gaming Commission & Enterprises related to the banishment or enforcement of the banishment. Any information contained for banishment may be shared with other jurisdictions, regulatory agencies & law enforcement agencies at the discretion of the SRRGC in order to ensure effective regulation of gaming activities. If any individual should enter the Tribal lands of the SANTA ROSA RANCHERIA & business entities during the time of their banishment, they will be escorted off the premises and subjected to arrest for trespass by the Sheriff's Office. Any gaming payouts, winnings, or prizes will be forfeited for the duration of the ban period.

SELF-EXCLUSIONS & OTHER INFORMATION

Rescinding a Self-Exclusion must be formally petitioned with the Santa Rosa Rancheria Tribal Gaming Commission in writing. **“Exclusion Reinstatement Request” form located on SRR Gaming Commission website.**

Information, such as your reason for appealing banishments or rescinding a Self-Exclusions, **WILL NOT** be accepted verbally over the phone or in person.

Only Santa Rosa Rancheria Tribal Gaming Commission, has the authority to rescind Self-Exclusions and Banishments from the Tachi Palace Casino Resort (TPCR). TPCR personnel cannot rescind or overturn a written decision put forth by the SRRGC.

